

## **SALON POLICIES**

SERVICE DEPOSIT: Any service scheduled over \$200 requires a \$100 deposit.

RE-SCHEDULE POLICY: Appointment times are reserved especially for you. We at The Beauty Company wants your experience with us to the relaxed, pampering time you deserve. With that being said we ask you arrive on time and call should you be running late. If our daily agenda is rigid, we reserve the right to re-schedule should you be 15-minutes late.

CANCELLATION POLICY: Please keep in mind <u>No Shows</u> or <u>Last Minute</u> cancellations leaves our professionals with empty appointment times that could have been utilized by another client. For this reason, we require a 48 hour advanced cancellation notice on all scheduled salon appointments. Less than 24 hours cancellation will be a 50% charge.

CONSIDERATIONS: At The Beauty Company tipping is not required, but greatly appreciated. Prices are subject to change. The Beauty Company is not responsible for lost or stolen articles. Please keep your valuable items at home or with you at all times.

CHILDREN AND THEIR SAFTEY: For the safety of our clients, when bringing young children into the salon, please provide supervision in the form of an adult who can remain with them in the reception area.

SERVICE GUARANTEE: We offer a 100% guarantee on all services within 2 days of your appointment, only with use of recommended at-home care products. Corrective color usually requires more than one service to achieve desired results. Because of the nature of home coloring products, we cannot guarantee color services if the client has previously had color done outside of our salon.

Ask your hair stylist about the Referral Program.

We are positive that you will enjoy your experience at The Beauty Company and we want you to share your experience with your friends and family. For this reason, we are delighted to offer referral incentives to our valued clients.